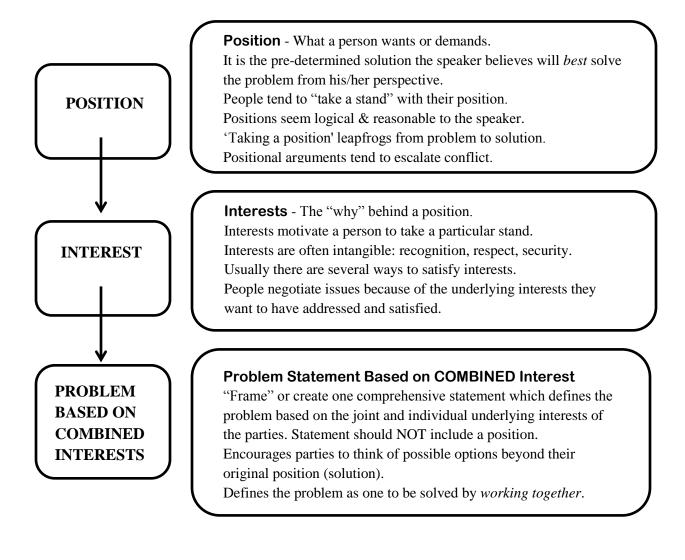
INTERESTS \rightarrow STATEMENT OF PROBLEM

Use listening and questioning to help identify interests. Ask questions to uncover underlying interests:

> "What makes that (position) important?" "What would that (position) get you that you need/want?" "What would that (position) get you that you don't have now?"



"How can we _____ in a way that"

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"How can we provide emotional support to your son while maximizing instructional time?"

"How can we _____ while at the same time _____?"